



GMPCS Personal Communications, Inc.
 1501 Green Rd., Pompano Beach, FL 33064
 (Ph) +1-954-973-3100 (Fax) +1-954-973-4800
www.gmpcs-us.com Email: support@gmpcs-us.com
 Online Billing: www.gmpcsbill.com

GMPCS Sign off



GMPCS SERVICE AGREEMENT FOR IRIDIUM SERVICES- INDIVIDUAL

[For Individual Use Only- Businesses & Government Agencies must complete the Business version of this Agreement]

Please read the following information carefully, **initial each page and sign** at the bottom of the last page. If you have any questions or require additional assistance, please contact GMPCS sales or customer service at (954)973-3100 or toll-free at: 1(888) 664-6727.

I understand that my completion of this Service Agreement does not guarantee service.

Part 1 YOUR INFORMATION

Please fill out all of the information below. [All information will be kept strictly confidential]

First Name _____ Middle Initial _____ Last Name _____
 Social Security Number _____ Date of Birth _____
 Mailing Address _____
 City _____ State: _____ Post Code _____ Country _____
 Phone (Daytime) _____ Phone (Evening) _____
 FAX _____ Cellular _____
 E-Mail Address _____
 Secondary Contact _____ Phone # _____

Part 2 PAYMENT :

GMPCS requires a credit card for automatic monthly or yearly billing for each individual airtime account. GMPCS also offers additional options such as prepaid airtime and warning notifications when certain levels are reached. (Please contact GMPCS Sales or customer service if you are interested in one of these options)

Part 2a - Automatic Deduction From Credit Card:

Card Number _____ Security Code* _____ Expiration _____ (MM/YY)

(*Security Code: M.C. & Visa: on back of Card:- (3 digits); AMEX on Front of card (4 digits)

Name as it appears on Credit Card: _____

Billing address is the same as the address in part 1: YES NO (if No, please indicate billing address below):

Credit Card Billing Address: _____

City _____ State _____ Post Code _____ Country _____

GMPCS CREDIT CARD AUTHORIZATION:

I, _____, hereby authorize GMPCS Personal Communications, Inc., via this
 (PRINTED NAME OF CARDHOLDER)

signed authorization to charge my credit card for payment of ALL services requested under this Service Agreement .

I further agree that **it is my responsibility to ensure that my credit card information, including expiration date is current.**

If my credit card issuer allows, GMPCS may obtain any new expiration dates, any new account numbers or other renewal information from my credit card account and use this information to update my account.

 Signature of card Holder

Note: GMPCS does not accept third party credit cards. See items (8) & (9) of the terms on page 4 for full explanation of credit review and deposit requirements.

Initial: _____

Part 3 ACCOUNT STATEMENT

Please select the way you prefer to receive your statement (initial one):

I **ELECT** to receive Free ONLINE BILLING NOTIFICATION, sent to the email address in section 1 above, I understand that I can then go to www.gmpcsbill.com and obtain a copy of my airtime invoice.

I **DECLINE** ONLINE BILLING NOTIFICATION, I understand that I will incur a \$4.95 monthly fee for a manually printed and mailed statement.

Part 4 IRIDIUM POSTPAID AIRTIME SERVICE PLANS

GMPCS offers both Prepaid and Postpaid Airtime Plans for your Iridium Phone. This agreement covers all post paid plans. For more information about GMPCS Prepaid Airtime please contact GMPCS sales or customer service at (954)973-3100 or toll-free at: 1(888) 664-6727, or visit www.gmpcs-us.com where you will be able to purchase airtime on-line.

Please initial to the left of the monthly airtime plan to which you wish to subscribe. Your monthly fee and any airtime minutes beyond your initial allocation of free minutes will be paid by Automatic Credit Card Deduction for a minimum contract period of twelve months. At the end of the twelve month period, your contract will automatically renew on a month by month basis until you provide thirty days advance notice of cancellation. There is a **onetime Activation Fee of \$50.00** per SIM card per Plan (except for the Emergency plan, which does not have an activation fee).

Please select your plan from the list shown below by initialing at the left of the plan name; optional services are described on the following page. Remember to initial each page.

Plan	Service Fee	Includes	Additional Minutes	Voice Mail
<input type="checkbox"/> BASIC	\$43.95 per mo.	10 min. per mo.	\$1.49 per minute	\$4.95 per mo.*
<input type="checkbox"/> SAVER	\$74.95 per mo.	30 min. per mo.	\$1.39 per minute	Included
<input type="checkbox"/> TRAVELER	\$154.95 per mo.	100 min. per mo.	\$1.19 per minute	Included
<input type="checkbox"/> VALUE	\$284.95 per mo.	250 min. per mo.	\$0.99 per minute	Included
<input type="checkbox"/> EMERGENCY**	\$225.00 per yr.	0 min. per mo.	\$6.00 per minute	Included

*Please add Voice Mail to my Basic plan for \$4.95 per month.

**Note that GMPCS offers an annual Emergency Plan for customers who do not want to deal with monthly service fees, but want to ensure their phone is active and ready in case of emergencies. The emergency plan is paid by credit card once a year, in advance, and does not include any minutes of airtime per month. The plan automatically renews year to year unless GMPCS receives thirty days advance notice of cancellation. This Emergency plan does not allow for the +1 Access Service, and is unable to offer data (e-mail) transfers. Calls to other Iridium phones are charged at \$6.00 per minute on this plan.

+1 Access Service Option

This option allows Iridium customers to have a "U.S" phone number that is linked directly to the satellite phone so people calling them won't be charged international calling charges. The calling party pays any long distance to the area code assigned and you will pay the appropriate airtime rate for the plan you selected for all satellite airtime. The caller will, however, avoid the international toll rate charged by their long distance carrier (for calls to country code 8816) which can often be several dollars per minute.

+1 Access Service \$ 10.00 / Month plus \$1.95 per Min.

Due to network structure, data is not available with the +1 Access service. The +1 Access service is currently not available to prepaid subscribers or with the Emergency plan. **Initial** _____

Two stage dialing option

The two-stage dialing option also avoids international toll charges from long distance carriers for calls to the Iridium phone. This option is more affordable for the person dialing to the Iridium phone, but will cost the Satellite phone subscriber \$1.95 per minute. To place these calls first dial the Arizona Iridium gateway at 480.768.2500. This will be considered a long distance call for the person calling from the US. Once dialed the voice prompt will welcome the caller and ask for the Iridium number to be contacted. At this point the caller enters the 12 digit Iridium number of the receiving satellite phone. After entering the number, be patient and the phone call will eventually go through. This option is available without any monthly fee to all customers.

Keep in mind that the phone call will only go through if the satellite phone being called is outside, turned on and receiving signal. If the Satellite phone is not receiving a signal from the satellite network than any voice calls to that phone will be sent to voicemail. If you leave a voice mail on the Iridium phone, the subscriber to that phone will be notified the next time the phone is registered on the Iridium network.

SMS Service – The Iridium “Short Messaging Service” is available at no charge to the sender via the internet and allows your friends and family to send text messages of up to 160 characters per message. Simply go to the GMPCS website and click on the “SMS Service” button, then click on the Iridium logo. Sending text messages from your Iridium phone will cost 65 cents per text message you send, but are free to receive. If you are on a prepaid plan: the SIM card will burn at a rate of 30 seconds per text message.

Calling Other Satellite Terminals: “Iridium to Iridium” calls are billed at \$0.99 per Minute **except** for customers with the Emergency plan for which the rate is \$6.00 per minute. Calls to other satellite terminals (not on the Iridium satellite network) will be billed at a flat rate of \$14.20 per minute.

For internal use only.

SATELLITE PHONE INFORMATION :

Phone #1: IMEI: 3000 (Under Battery)

SIM Card # _____ (On SIM Card)

SATELLITE TELEPHONE # 8816

Dealer: _____ Dealer # _____

(For additional units, please attach a separate sheet with the above information clearly indicated)

Part 5 Terms and Agreement (Please read and sign where indicated)

GMPCS PERSONAL COMMUNICATIONS INC. - Mobile Satellite Services Terms and Agreement

(1) Availability Of Limited Service: Service is generally available to satellite terminals equipped for this service when within the satellite footprint. Service is furnished to Customer or Customer’s authorized user. A telephone number may not appear in more than one terminal. Customer has no property right in such number. GMPCS reserves the right to assign, designate, or change such number, when, in its sole discretion, such action is reasonably necessary in the conduct of its business.

(2) GMPCS Service: Customer has contracted to have GMPCS provide the service under the terms detailed in this Agreement. Basic Satellite Service is provided via the Iridium network utilizing land earth stations. Iridium service is provided through stations operated by Iridium, LLC. Customer agrees to remain as a subscriber of the service for a period of one year from the date of service activation, and furthermore, agrees to pay any applicable activation, monthly service, service usage fees and any applicable taxes thereon. GMPCS reserves the right to change rates at anytime.

(2.1) Renewal/Cancellation/Deactivation of service: All Post-paid plans automatically renew at the end of 12 months. Customers who do not wish to renew their Iridium contract must provide notice of cancellation to GMPCS thirty days prior to the end of the contract term. If notice of cancellation is not received the service agreement will be renewed on a month to month basis, except emergency plans which renew on a year to year basis.

Initial _____

(3) Early terminations: Early terminations of yearly service plans or within the first year of monthly service plans are subject to a \$250.00 cancellation fee per terminal. Notice of termination should be in writing to: GMPCS Customer Service Department, at 1501 Green Rd. Suite A-B, Pompano Beach, FL. 33064 USA. This Service Agreement cannot be assigned without the written consent of GMPCS.

(4) Contractual Limitations/Plan changes: During the contract period, customer may change their pricing plan to a higher bundle free of charge. Moving to a lower pricing plan, when applicable, with fewer included minutes will incur a fee of \$50.00 and will renew the twelve month contract period.

(5) Data Transmission Use & Dropped Calls: Due to the technical nature of data setups and the inherent sophistication of data transmission through a variety of satellite and other operating systems, GMPCS makes no representation as to the success of voice or data calls through any system. Customer agrees that all data call attempts regardless of ultimate successful transmission and termination will be paid for and no credits will be given in the event of dispute of this nature. Along with potential incorrect use (i.e.: next to a building/obstruction), all satellite systems (including low earth orbiting satellite constellations) have inherent flaws and anomalies that can create dropped calls of either voice or data nature. Dropped calls will not be credited. GMPCS can provide data setup technical support beyond the normal provided setup instructions at an additional charge. Please consult with a sales representative for more details.

(6) Invoicing and Guarantee of Payment of Services: GMPCS will invoice customer monthly. Customers with annual plans will receive an invoice once a year and anytime there has been airtime usage. This bill is due upon receipt. GMPCS will charge the customer's credit card each month for the next month's monthly service fee and the previous month's airtime. It is the customer's responsibility to notify GMPCS when their credit card renews (with the new expiration date and any other changes) or if they wish to change credit cards. Failure to provide GMPCS with updated credit card information could result in suspension of service, deactivation of the SIM card, and a reactivation fee.

(7) Taxes: The price of the service does not include sales, usage, excise, ad valorem, property or any other taxes now or hereafter imposed, directly or indirectly, by any governmental authority or agency with respect to the Service. Customer shall pay such taxes directly or reimburse GMPCS for any such taxes.

(8) Deposits: Mobile Satellite services are granted subject to credit approval by GMPCS. GMPCS requires the establishment of credit or the ability to pay invoices according to the established terms. Deposits of \$500 to \$1,000 are usually required for Non-US citizens or customers who do not have established credit. Customers will be advised prior to service activation if a deposit is required. Deposits will be refunded at service or contract termination.

(9) Foreign Credit Cards: Foreign credit cards will be accepted only after a complete verification has been done with the issuing bank. The issuing bank must contact the credit card holder and confirm the authorization for the charge to be approved. Verification of foreign credit cards may delay order processing for up to 72 hours. The deposit requirements in (8) above will still apply. GMPCS reserves the right to decline any credit card transaction.

(10) Non-Payment / Breach: A late charge of the lesser of 1-1/2% per month will be applied to each of Customer's service bills not paid by the due date. This late charge is applicable to the unpaid balance as of the due date. Customer shall pay GMPCS all costs including, without limitation, reasonable attorney fees, the fees of any collection agency, and any other costs incurred by GMPCS in exercising any of its rights under the Agreement. Should Customer's service be suspended for non-payment, GMPCS will charge a \$50.00 per mobile terminal fee for re-activation. GMPCS charges a fee of \$35.00 for returned checks.

(11) Limitation of Liability: The satellite services provided by GMPCS may be temporarily interrupted, delayed or otherwise limited and is not available everywhere in the world. GMPCS makes no representation that it can provide uninterrupted service. Furthermore, GMPCS shall have no liabilities or credit due for interrupted service unless caused by the gross negligence of GMPCS. GMPCS shall not be liable for acts or omissions of other carriers, equipment failures or modifications, acts of God, strikes, government actions, or other causes beyond our reasonable control.

GMPCS MAKES NO WARRANTIES WITH RESPECT TO THE SERVICE OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT AS SPECIFICALLY PROVIDED IN THIS AGREEMENT. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR ANY PARTICULAR PURPOSE ARE HEREBY DISCLAIMED AND EXCLUDED. GMPCS SHALL NOT BE LIABLE TO ITS DISTRIBUTOR OR CUSTOMER OR ANY THIRD PARTY FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES REGARDLESS IF CAUSED BY THE SOLE NEGLIGENCE OF GMPCS.

(12) Subscriber Terminals and Equipment: Unless provided otherwise, GMPCS is not responsible for the installation, operation, quality of transmission, or maintenance of Customer equipment. If Customer's equipment is stolen, Customer should notify GMPCS immediately, but will still be held responsible for all charges as agreed upon in this Agreement.

(13) Licensing: Customers wishing to operate satellite phones while in foreign territories shall be required to obtain any and all licensing or approvals that may be required to operate within that territory. GMPCS does not guarantee any authority to radiate from territories other than those allowing trans-border operations of satellite equipment.

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